

VBA 24 Hour AME Contact Information

Customer Service – New Claims and Association Inquiries

GAC Home Office Phone
1-800-366-2467 Ext 125
or ask for customer service.

Email Address

customerservice@generalagentcenter.com

For Existing Claim Inquiries
Coordinated Benefit Plans

1-866-224-6318 (Third Party Administrator)

Available in: AL, AZ, CA, CO, DE, DC, FL, GA, HI, ID, IL, IA, KS, LA, MI, MN, MS, MO, NE, NV, NJ, NM, NY, ND, OH, PA, RI, SC, TN, TX, VA, WV, WI, WY

Marketing and Supplies

GAC Home office Phone - 1-800-366-2467

Erik Ext 132 (erik@generalagentcenter.com) or

Rick Ext 129 (rick@generalagentcenter.com)

VBA AME Web Page - <https://www.gacquote.com/product-vba.php>

Effective Dates and Billing Methods

1st of each month – Submission deadline for a 1st of the month effective date is the end of the month.

Backdating applications: Applications submitted after the 1st can be backdated through email request no later than 5 days passed the 1st. Contact home office to inquire.

List Billing – Requires at least 5 to start the billing and 5 to maintain the list billing. Setup online using the GAC website.

ACH or Credit Card Payment Options – Credit Card requires brief phone authorization and cannot be issued until verified. Additional \$3 a month service fee included.

The automatic draft or charge date is the 16th of every month. (Cannot be adjusted)

Commissions – Weekly Pay!

New Business: Each day you submit business (Mon-Thurs.), we post/show each day's business on your Commission detail as 'pending progress' report the following day – it shows daily activity. We run a new business cycle each Friday*. The Friday new business report on your commission detail – compiles all new business you submitted and was issued in the prior 7 days, showing your commissions paid.

Monthly: Each month – on the 20th, we run a commission cycle for all business paying the 2nd month and thereafter. This monthly statement is also provided in the Commission Detail portal where you may view all statements. * If the 20th falls on a weekend, then renewals will run on the Friday prior to the weekend. New business may be run earlier in the week if needed to accommodate renewals or holidays.

Customer Fulfillment and Member ID Cards

Customers receive their Association Membership Welcome Packet within 7-10 business days of enrolling.

To request a new membership packet – send email request to customerservice@generalagentcenter.com

Value Benefits of America Association Membership Features

For the full list of VBA Membership features visit www.VBAMembers.com

Md Hotline Physicians provide medical advice, diagnosis and treatments in one on one phone consultations 24 Hours a day. 365 days a year!

Portable Device Protection Reimbursement for the repair or replacement of your Portable Device (Mobile Phone, Tablet or Hot Spot) in the event it is: Accidentally Damaged or Stolen.

ID Recovery Provides immediate and complete assistance in resolving ALL threats if your identification or credit has been compromised

Pet Assure save 25% on all in-house medical services provided by network veterinarians, including office visits, surgical procedures, x-rays, shots and dental care.

Vivint Home Security Association members can get a FREE Doorbell Camera Pro or a \$200 Visa Gift Card

Global Fit Gym Network Offers VBA Members the guaranteed lowest rates to thousands of gyms along with wellness and nutrition programs.

Benefit Hub allows you to access thousands of amazing discounts that you cannot find anywhere else.

You will find deals on **travel, restaurants, shopping, family care, car rentals, your favorite local establishments, financial wellness tools** and much more!