

General Agent Contact List - A resource to resolving critical issues in a timely manner

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Agent Contracting	
Dawn Drago X 6305 / Supervisor	(800) 446-1223, opt 6 or 800-276-2707 x8321 Fax 602-906-4703 agentcontracting@ihcgroup.com dawn.drago@ihcgroup.com
Simplified Funding Concepts Small Group Self-Funding Underwriting	
Prescreen Submissions Chris Colmenaro / Supervisor	SFC@ihcrisksolutions.com fax 602-906-4730 chris.colmenero@ihcrisksolutions.com 877-392-3770 x6526
In-Force Policy Services	
STM	(800) 397-5800
Alternative Solutions	(815) 633-0277 (FAX)
Individual Dental	newpolicyservices@ihcgroup.com
CA Premier	Policyservices@ihcgroup.com
In-Force Policy Services	
Group Dental	(800)-518-4510 phone (602)906-4745 FAX
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Claims Customer Service	866-938-9432 Agents1stclaims@ihcgroup.com
Claims Customer Service Individual and STM	(866) 375-1564 Fax 815-316-6730 800-397-5800 policyservices@ihcgroup.com