



Rx Valet Information

Aliera Healthcare, Inc. | Trinity HealthShare, Inc. are pleased to offer your new exclusive Pharmacy Benefit Program – Rx Valet! We strive to provide the best savings and have negotiated the best Prescription Drug Discount Program available.

Rx Valet is very simple to use. It will save you money on all prescription medications and diabetic testing supplies. We offer two ways to save – use at ANY retail pharmacy, or for deeper discounts, utilize our Home Delivery service. Simply pre-purchase your medications using the Rx Valet website, app, or with our live Customer Care Team. We will instantly send you an electronic drug card that can be taken to the pharmacy. No payment will be required at the pharmacy.

YOUR PHARMACY BENEFITS THROUGH RX VALET:

- GUARANTEED BENEFITS at ANY retail pharmacy in the US!
- Free shipping on all Home Delivery orders (for a 90-day supply or greater).
- Deeply discounted pricing on medications and diabetic testing supplies (free glucometer sent with first order).
- · Access to our live Customer Care Team.

How to Use Rx Valet:

- 1. Go to www.MyRxValet.com or download the Rx Valet app from the iOS store or Android Market.
 - a. In upper right-hand corner of the home page, click on Login/Create Account.
 - b. On the right-hand side of the page under New to Rx Valet, click on **Member/Group ID** to create your account. Your Member ID (Primary ID) and Group ID (Plan ID) are provided on the member card you received from Aliera Healthcare.
 - c. After creating your password and completing your profile information, search for your medications. Select the correct form, dosage, and quantity according to your prescription.
 - d. With a valid prescription, you can pick up your medications at any retail pharmacy, or if you selected Home Delivery, they will be mailed to you.
- 2. OR you can call our live Customer Care Team toll-free at 1-855-798-2538, Monday through Friday from 8:00am to 6:00pm (EST). When calling, always identify yourself as an Aliera Trinity HealthShare member and have your ID card available.

Home Delivery Prescription Information:

- Home Delivery orders are fulfilled exclusively through Advanced Pharmacy, LLC. To save time, have your physician send your prescription directly to Advanced Pharmacy electronically!
- Alternatively, we can also transfer your existing prescriptions from another pharmacy to fulfill your order. Please
 call our live Customer Care Team at 1-855-798-2538 and provide the medication details, pharmacy name,
 and pharmacy telephone number.
- Electronic prescriptions should be sent to Advanced Pharmacy, LLC located at 350-D Feaster Road Greenville, SC 29615.

We look forward to serving your prescription needs! Your Rx Valet Team

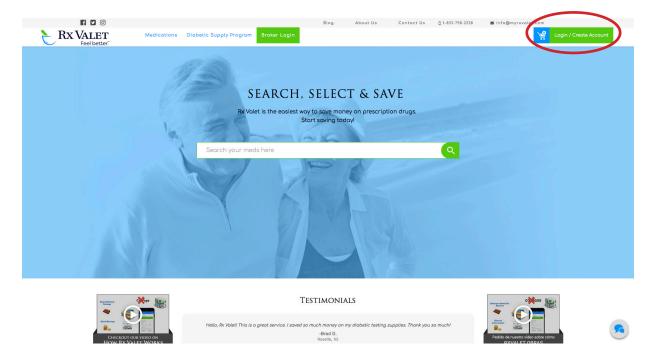




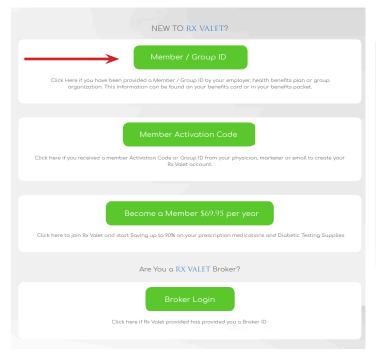
Instructions for Using Rx Valet

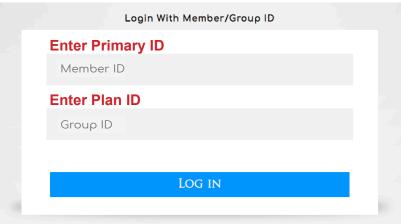
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2. On the right-hand side of the page under New to Rx Valet, click on **Member/Group ID** to create your account. Your Member ID (Primary ID) and Group ID (Plan ID) are provided on the member card you received from Aliera Healthcare.





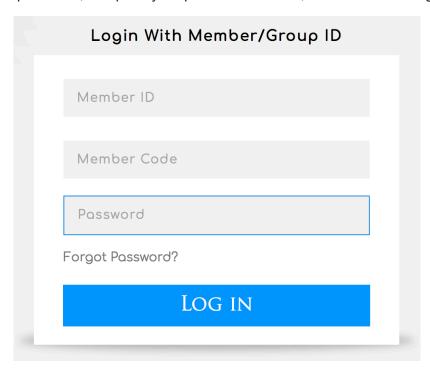
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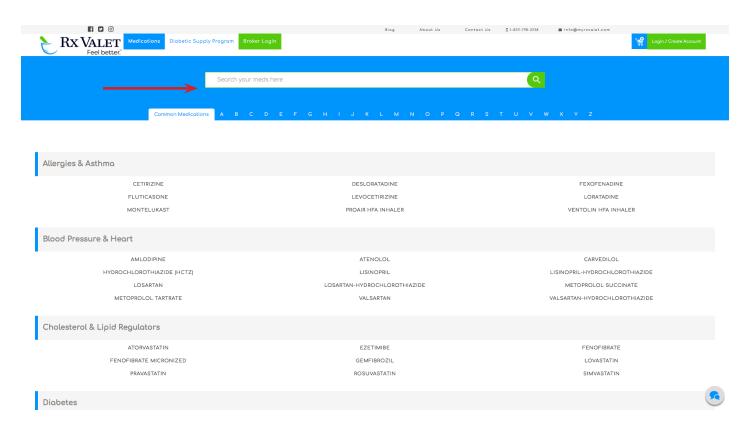


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3. Create your account password, complete your profile information, and start searching for your medications.



4. Search for the medication needed and select the correct form, dosage, and quantity according to your prescription.

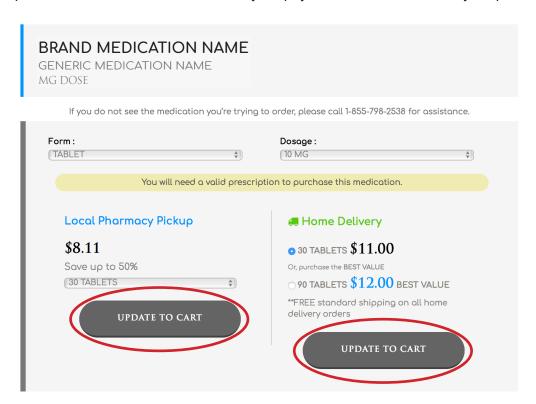






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5. Select how to want to receive the medication. You can choose to pick up the prescription at a local retail pharmacy or receive it through the mail using our Home Delivery service. If you select Home Delivery, you will be asked to provide additional information about your physician so we can obtain your prescription.



6. Follow the order steps to complete your order. If you are ordering a medication for one of your dependents, under Order Summary (step 2) use the drop-down menu to select the dependent you are purchasing this medication for.



- 7. Continue following the steps to pay for your order. Rx Valet accepts debit cards, all major credit cards, and PayPal. Your Rx Valet card will now be activated for the purchased medication(s) only. Please take your printed or digital Rx Valet card and valid prescription to any retail pharmacy to fulfill your order. You will owe no money at the pharmacy.
- 8. If you experience any difficulties, please call our **Customer Care Team at 1-855-798-2538**. If we are unable to answer your call, please leave a message on our confidential voicemail and someone will return your call as soon as possible.

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