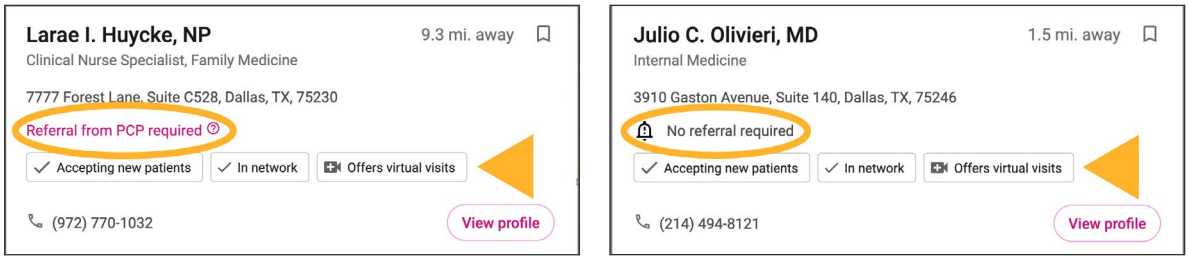
2024 HEALTH PLAN OPTIONS

Ambetter Health has different plan options to help your clients find coverage that best fits their needs and their budget.

At Ambetter Health, we care about the health of our members. We're dedicated to providing your clients with high-quality, affordable health plans and reliable provider networks they can trust. Our Ambetter Select, Ambetter Value and Ambetter Virtual Access plans have the specialized networks your clients are looking for. See the chart below for current plan availability.

AMBETTER HEALTH PLANS	AZ	FL	GA	MI	MS	NC	NV	SC	TN	TX
Ambetter Select *(No referral requirement)*	●	●	●						●	
Ambetter Value *(Referral requirement)*		●					●			●
Ambetter Virtual Access *(Referral requirement)*		●		●	●	●		●		●

A full listing of in-network providers for all Ambetter Health plans can be viewed on the Ambetter Guide. Provider profiles will indicate which providers require a referral from a member's Primary Care Provider (PCP). *(For this example, Ambetter Value providers are shown.)*



Each Ambetter Health plan has key features that are important to convey to clients as they're selecting their coverage.

AMBETTER SELECT AND AMBETTER VALUE PLANS

Ambetter Select and Ambetter Value plans give members access to a smaller group of in-network doctors and hospitals.

Ambetter Select (No Referral Requirements): Currently available in Arizona, Florida, Georgia and Tennessee.

- Once a member has selected their in-network PCP, they can schedule their $0 annual wellness exam. Completing their wellness exam will earn My Health Pays® rewards they can use towards health-related costs.*
- When scheduling appointments, members should state they're an **Ambetter Select** member and their plan **does not require referrals.**

Ambetter Value (Referral Requirements): Currently available in Florida, Nevada and Texas.

- View the Ambetter Guide to see which providers require a PCP referral.
- Members must select an in-network PCP. Their PCP will help manage all aspects of their care, including referrals to see a specialist. Starting 1/1/2024, members will be assigned to a Medical Group as well as a primary care provider (PCP) within that Medical Group.

2024 HEALTH PLAN OPTIONS CONT.

- Members can change their Medical Group and PCP at any time after 1/1/2024 through the member portal or by calling member services. Members must first switch their Medical Group before seeing an in-network PCP in the new Medical Group.
- When scheduling appointments, members should state they're an **Ambetter Value** member and their plan **requires referrals.**
- **Specialist Appointments:** Members make an appointment with their selected PCP and request a referral. Please remember, a referral from your PCP is required before you seek non-emergency care.

AMBETTER VIRTUAL ACCESS PLANS

Ambetter Virtual Access features a virtual primary care experience, a broad provider network and requires referrals, where applicable.

Ambetter Virtual Access (Referral Requirements): Currently available in Florida, Michigan, Mississippi, North Carolina, South Carolina and Texas.

- All virtual care is provided through Ambetter Health's designated telehealth provider, Teladoc Health.
- View the Ambetter Guide to see which providers require a virtual PCP referral.
- When scheduling appointments, members should state they're an **Ambetter Virtual Access** member and their plan **requires referrals.**
- **Specialist Appointments:** Referrals are required for all medically necessary health care services not provided by a member's PCP, excluding emergency care, urgent care, mental health, substance use disorders, OB/GYN, and any state-mandated exemptions.
- Members get care for non-emergency issues 24/7 through the Teladoc app. Teladoc virtual PCPs can write prescriptions, order labs and order imaging like an in-person PCP, all from the comfort of your home.
- The Teladoc app is available in the Apple App Store or Google Play Store. Member ID cards also include a QR code to download the app. Members can only register once their coverage becomes effective.

*My Health Pays rewards cannot be used for health-related costs in New Mexico.
A member's provider network is determined by the plan and state in which they are enrolled. Participating network providers vary by state/county.