

# 2026 Training and Certification

The Wellcare logo, featuring the word "wellcare" in a teal, lowercase sans-serif font, enclosed within a white circle. A small registered trademark symbol (®) is located to the bottom right of the circle.[Return to Home](#)

## Get Ready to Sell

Centene Workbench within your Single Sign-On portal is your full-service destination for completing training and certification requirements.

Access the Wellcare Annual Certification Training (ACT) and America's Health Insurance Plans (AHIP) or the National Association of Benefits and Insurance Professionals (NABIP) certifications through the **Training** menu within Centene Workbench.

[Single Sign-On Portal](#)

## Tour the Training Center

View our video on accessing the Centene Workbench Training Center, navigating the different types of training available and submitting support tickets quickly from within the **Training Center**.



## Mark Your Calendars for Plan Year 2026 Preparation

Key dates for the 2026 AEP requirements are available now:

Date	Activity
June 23, 2025	<b>2026 AHIP/NABIP Medicare Training</b> <ul style="list-style-type: none"> <li>• Accessible through <a href="#">Centene Workbench</a> within the <b>Medicare Certifications</b> section of the <b>Training</b> menu.</li> <li>• <b>Note:</b> Last day to complete <b>2025 AHIP</b> training is <b>June 19</b>. The last day to complete <b>2025 NABIP</b> training is <b>June 30</b>. (if purchased by June 9.)</li> </ul>
July 21, 2025	<b>2026 Wellcare First Look</b> <ul style="list-style-type: none"> <li>• Accessible through <a href="#">WellcareFirstLook.com</a></li> </ul>
July 22, 2025	<b>2026 Wellcare Annual Certification Training (ACT)</b> <ul style="list-style-type: none"> <li>• Accessible through <a href="#">Centene Workbench</a> within the <b>Required Training</b> section of the <b>Training</b> menu.</li> <li>• <b>Note:</b> Last day to complete 2025 Wellcare ACT is July 8. Access to 2026 AHIP/NABIP will continue uninterrupted.</li> </ul>
July 8, 2025 - July 22, 2025	<b>Temporary Onboarding Blackout Period Within Centene Workbench</b> <ul style="list-style-type: none"> <li>• <b>New agent onboarding</b> and <b>2025/2026 Wellcare ACT</b> will be unavailable.</li> <li>• Access resumes on July 22.</li> </ul> <p><b>Note:</b> Both onboarding and the Wellcare ACT must be completed to be Ready to Sell for 2026.</p>

## Important Reminder for 2026 Training!

To ensure Wellcare receives your completed Medicare Certification training results from accepted certification partners, America's Health Insurance Plans (AHIP) or National Association of Benefits and Insurance Professionals (NABIP), please follow these steps for connecting your account and transmitting your results.

### Connecting Your Account

- Access AHIP or NABIP through the **Medicare Certification** section within the **Training** menu of **Centene Workbench** via [Single Sign-On](#).

- Select the **GO TO AHIP** or **GO TO NABIP** button to connect directly with the certification partner.
- Log in to AHIP or NABIP and complete your certification training, if necessary.

## Transmitting Results

**For AHIP:** On the **AHIP Course Completion** page of the AHIP site, click **Transmit** or **Re-transmit** next to all Wellcare/Centene instances to share your scores.

**Note:** prior to login, a site license confirmation **pop-up** may appear. Select **Continue** to proceed.

**For NABIP:** In the **Identify Your Carriers** section of the NABIP site, select Wellcare from the dropdown to share your scores.

For help in accessing AHIP or NABIP please view either of these helpful resources:

How To Access AHIP Training

How To Access NABIP Training

## Start Your Journey – Wellcare ACT *(2026 Wellcare ACT will be available July 22)*

### 3 Steps for Successful Completion:

1.

Complete the 2025 Wellcare ACT Journey to a Successful Season

2.

Complete the 2025 Wellcare ACT Know Your Product

3.

Complete the 2025 Wellcare ACT Mastery Exam

## Start Your 2025 Wellcare ACT

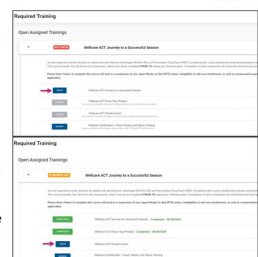
View the Wellcare ACT section of the Training Center User Guide for instructions on how to access and begin an assigned Wellcare ACT course module.

### Required Training – Wellcare ACT

Follow these simple steps to begin training:

- In the **Open Assigned Trainings** section of the **Required Training** page, you will find your assigned training. Select the **2025 Wellcare ACT Journey to a Successful Season** training. This course includes four (4) to five (5) components, which must all be completed **PRIOR TO** selling any Wellcare plans. Completion of each component will unlock the next training component.
- Select the **START** button of the **2025 Wellcare ACT Journey to a Successful Season** course module to begin.
- After you have completed the assigned course modules, the **Mastery Exam** will be unlocked.

Confidential and Proprietary Information



## Training Center User Guide

### Wellcare ACT Helpful Resources

#### Wellcare ACT Requirements:

A score of 85% or higher is required to pass the Wellcare ACT Mastery Exam.

Training must be completed by September 30 to avoid suspension on October 1.

#### Note:

Failure to complete all certification requirements will result in the inability to market or sell Wellcare plans, receive commission on any previous business (including renewals) or to order sales materials.

[Download 8 Tips for ACT Success](#)

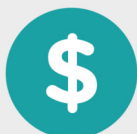


### AHIP or NABIP Certification



#### Fast Facts:

- Completing either the 2026 AHIP or NABIP certification is required to market and sell both 2025 and 2026 plans.
- Both AHIP and NABIP may be accessed through the **Training Center**.
- Completed scores will be available within the **Centene Workbench Training Center**. Wellcare does not accept PDF certificates of completion.



#### Enjoy a Discount:

As our valued partner, you are eligible for discounted pricing with either certification partner.

- **AHIP** discounted pricing - **\$125** vs \$175 (3 exam attempts).
- **NABIP** member pricing - **\$100** (6 exam attempts).



## Access the AHIP or NABIP:

View the user guide of your choice below for information on accessing 2026 AHIP or NABIP Training, completing required elements, transmitting results and retrieving your transcript within the **Centene Workbench Training Center**.

Access step-by-step instructions for AHIP or NABIP:

2026 AHIP Training Guide

2026 NABIP Training Guide



## Discover Even More

More information on training and certification is available at your fingertips.

View our **Agent Archive** for communications on this topic, including important dates and any procedural updates. **Use the CTRL+F** function to search the archive with the keywords: ***Training and Certification***.



## Need Help?

Receive help with your questions regarding training and certification either by phone or through convenient online submission of a support ticket.

The Broker Support Call Center may be reached at 866-822-1339,  
Monday - Friday: 8 a.m. - 8 p.m. EST.

Submit a **Support Ticket** 24/7, within the **Centene Workbench Broker Portal**.

**Note:** If assistance is needed for the AHIP or NABIP Training Sites, please contact their Technical Support departments. Wellcare Broker Support is unable to assist with any AHIP or NABIP site questions and/or issues.

**AHIP Training Site** contact information:

**Website:** [ahipmedicaretraining.com](https://ahipmedicaretraining.com)

**Technical Support Phone:** 866-234-6909

**Email:** [Support@AHIPInsuranceEducation.org](mailto:Support@AHIPInsuranceEducation.org)

**NABIP Training Site** contact information:

**Website:** [nabiptraining.org](https://nabiptraining.org)

**Technical Support Phone:** 844-257-0990

Email: [professionaldevelopment@nabip.org](mailto:professionaldevelopment@nabip.org)

CW | LU: 6/20/25

wellcare™



Agent use only. Confidential and proprietary. Not to be distributed or shared with Medicare beneficiaries.  
Distribution to any person or company is prohibited and may be grounds for contract termination.

[Privacy Policy](#)

©Wellcare 2025