

AHIP Medicare & Florida Blue Product Training – Brokers

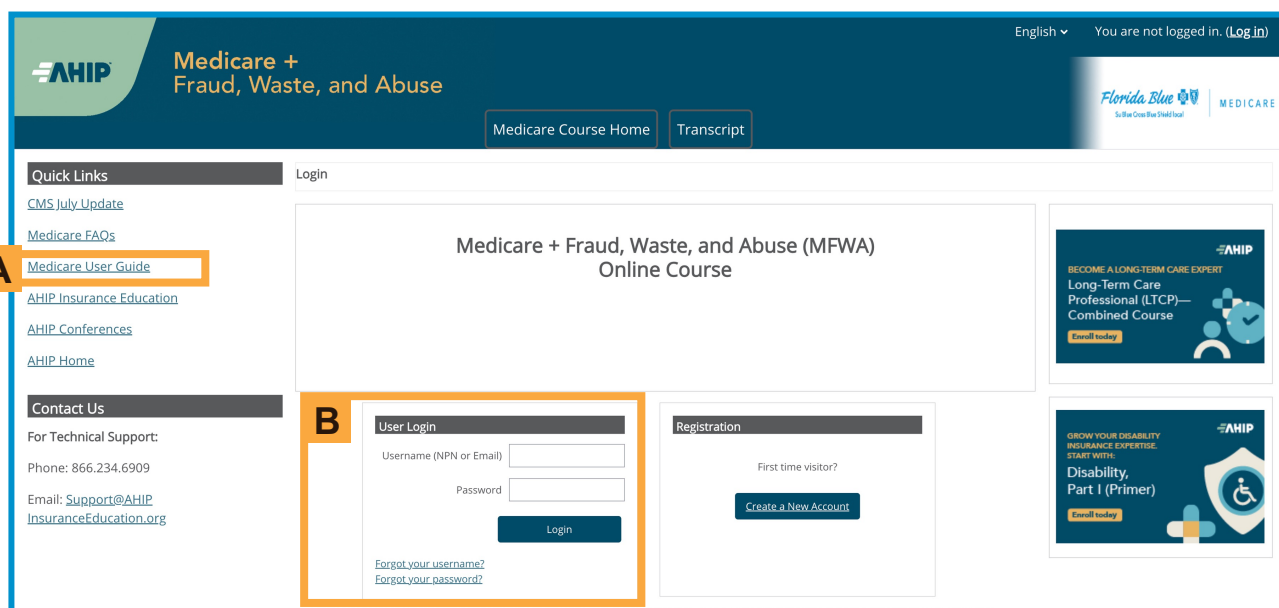


Web registration instructions for Brokers

Instructions: Follow the steps in this guide to access and complete your AHIP Medicare and Florida Blue Product Certification Training. If you experience issues with registration, contact the Agent Support Center at 800-267-3156.

How to access AHIP Medicare Training

1. Open Google Chrome and navigate to the AHIP site at www.ahipmedicaretraining.com/clients/floridablue.
2. Log in:
 - A. If you're new to the site, select "Medicare User Guide" for instructions on how to complete the AHIP site registration/validation process before selecting "Create a New Account".
 - B. If you're a returning user, scroll down to enter your username and password. Then select "Login".



The screenshot shows the AHIP Medicare + Fraud, Waste, and Abuse (MFWA) Online Course registration page. The page layout includes a dark blue header with the AHIP logo and navigation links like 'Medicare Course Home' and 'Transcript'. A left sidebar contains 'Quick Links' (CMS July Update, Medicare FAQs, Medicare User Guide, AHIP Insurance Education, AHIP Conferences, AHIP Home) and 'Contact Us' information. The main content area features a 'User Login' section (labeled B) with fields for Username (NPN or Email) and Password, and a 'Registration' section with a 'Create a New Account' button. Two promotional banners on the right encourage enrollment in long-term care and disability training.

AHIP Medicare and Florida Blue Product Training



Web registration instructions for Brokers

- From your AHIP profile page, select “Checkout” to enroll and pay for the current AHIP Medicare Training.



Note: If using our Florida Blue AHIP link, you will receive a reduced course price of \$125 (www.ahipmedicaretraining.com/clients/floridablue).

- Enter your billing information, then select “Continue” to input your credit card information. When finished, select “Pay Now” to process your payment.

AHIP Medicare and Florida Blue Product Training



Web registration instructions for Brokers

5. An order confirmation page will appear. Select “Go to my courses” to return to your AHIP profile page.

Order Processing Complete

Your order has been processed successfully. Click on the **Go to my courses** button below to access your training.

Items Ordered

Product Name	Price	Qty	Subtotal
20## AHIP Medicare Training (Initial)	\$125.00	Ordered: 1	\$125.00
		Subtotal	\$125.00
		Promo Code	\$0.00
		Grand Total	\$125.00

[Go to my courses](#)

6. Select the AHIP Medicare Training course title from the “My Certifications” section of your profile page to begin training.

Quick Links

[CMS July Update](#)

[Medicare FAQs](#)

[Medicare User Guide](#)

[AHIP Insurance Education](#)

Contact Us

For Technical Support:

Phone: 866.234.6909

Email: Support@AHIPInsuranceEducation.org

CE CREDITS DISCLAIMER

For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says “Yes, take the exam with CE”. In addition to selecting this

This online format allows you to study at your own pace by viewing learning modules made up of content

Each module culminates with a practice review, which is designed to reinforce learning and p

Instructions

The **AHIP Medicare Training Certification** is capable of being shared amongst numerous health plans. Please be sure to c appropriate method for transmitting your results.

Certain health plans may also have additional requirements or limitations in place, as such we strongly recommend talki training.

My Certifications

☐ 20XX AHIP Medicare Training (Initial)

Select this link to begin the course



Note: Select the “Medicare User Guide” from the Quick Links menu and review pages 7-20 for details regarding how to:

- Navigate through the training
- Access and complete the Final Exam
- Apply for Continuing Education credits
- Complete compliance training
- Access your Certificate of Completion

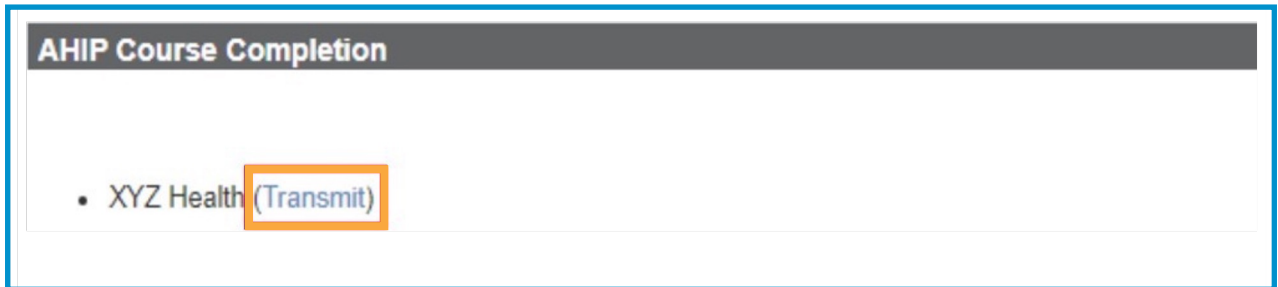
AHIP Medicare and Florida Blue Product Training



Web registration instructions for Brokers

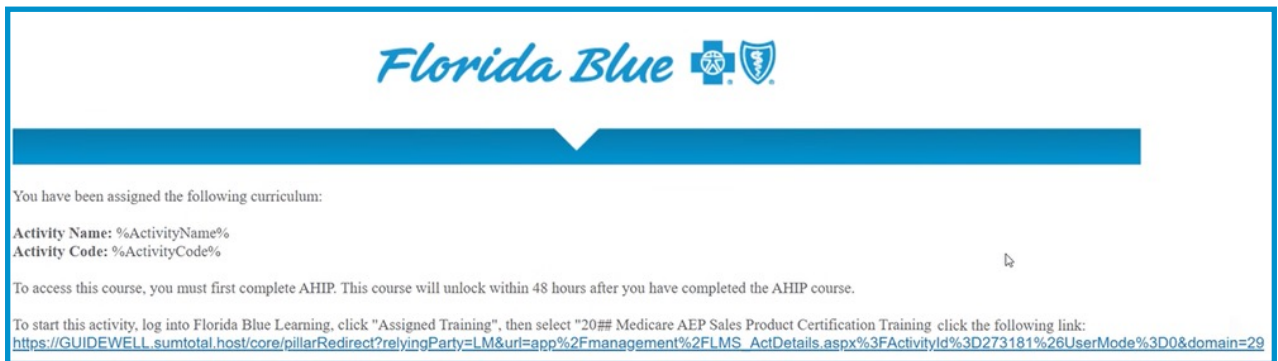
How to transfer completed AHIP scores to Florida Blue

1. After finishing the AHIP Medicare Training, select the “Transmit” link on your AHIP profile page to send your scores to Florida Blue.



2. 48 hours after you have transmitted your AHIP scores to Florida Blue, you will receive an email notifying you that the 20## Product Training is available in your Florida Blue Learning account.

To access the course, you can select the direct link provided in the email or follow the instructions starting on Page 5 to access the training from Florida Blue Learning.



AHIP Medicare and Florida Blue Product Training



Web registration instructions for Brokers

How to access AEP Medicare Product Training via web browser

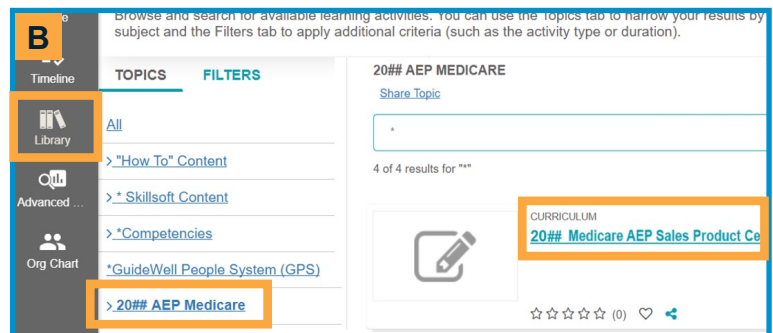
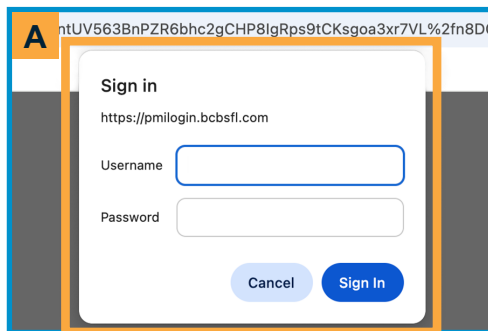


Tips for a successful training

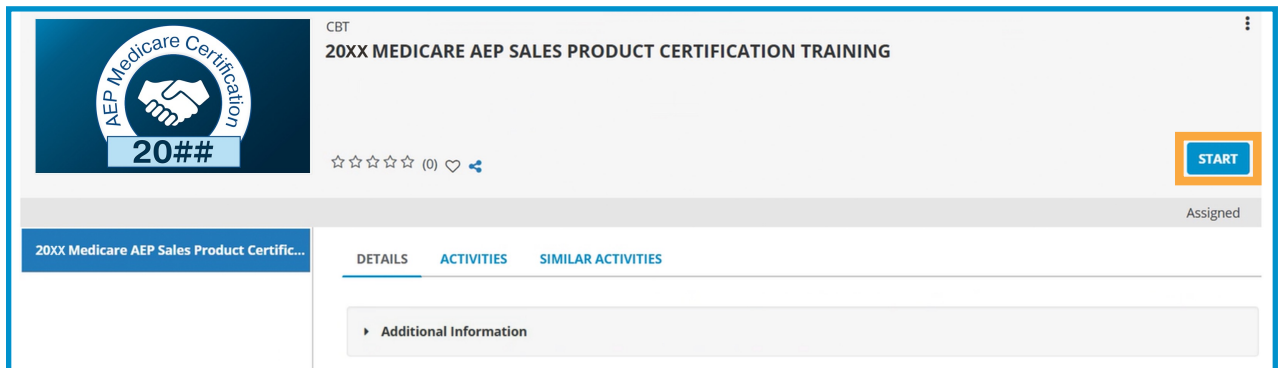
- Use Google Chrome
- Close all other browser windows before accessing the training

1. There are two options to enter the training in Florida Blue Learning:

- A. For direct access to training, select the following link: [Medicare AEP Sales Certification Training – Brokers](#). Log in to Florida Blue Learning if prompted.
- B. Or log in to Florida Blue Learning and select: “Library > 20## AEP Medicare > 20## Medicare AEP Sales Product Certification Training – Brokers”.



2. On the Product Certification Training page, select “Start”.



Important: Make sure to disable your pop-up blockers before you start.

AHIP Medicare and Florida Blue Product Training



Web registration instructions for Brokers

3. Choose your preferred language, then select “Next”.

20## MEDICARE AEP SALES PRODUCT CERTIFICATION TRAINING

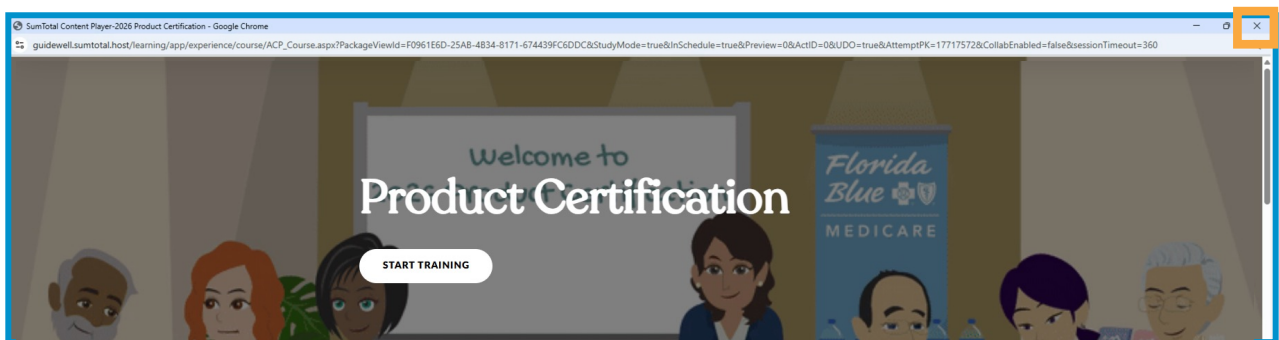
Select Language
What language do you want this activity to use?

English (United States) Spanish (Puerto Rico)

Any U.S. Spanish speaker can select this option too.

CANCEL NEXT

4. To pause training and save your progress, select the “x” to close the window.



Important: If the training times-out due to inactivity, your progress may be lost.

5. To resume training, repeat step 1 and select “Start” to resume training.

20## MEDICARE AEP SALES PRODUCT CERTIFICATION TRAINING
IN PROGRESS

☆☆☆☆☆ (0) ❤️

START

Attempt History In progress - Registered

20XX Medicare AEP Sales Product Certific...

DETAILS ACTIVITIES SIMILAR ACTIVITIES

Additional Information

Notes

AHIP Medicare and Florida Blue Product Training



Web registration instructions for Brokers

- After completing your training, the page below displays. Confirm that the “Topic Status” is “Completed”, then select “OK”.

GENERAL

Content type:
SCORM 2004

Total score:
N/A

Elapsed time:
Minute(s): 42, Second(s): 0

Status:
Completed

First launch date:
Thursday, June 5, 2025 1:46:21 PM EDT

Completion date:
Thursday, June 5, 2025 3:09:53 PM EDT

Percent complete:
100%

OK

Canceling registration

If you started the wrong training, you must cancel your registration to start the right one. Be advised that all progress will be lost the moment you cancel registration.

- Choose the “More Actions” icon (⋮) and select “Cancel Registration”.

CBT
20XX MEDICARE AEP SALES PRODUCT CERTIFICATION TRAINING
IN PROGRESS

⋮
Download
Cancel registration
Print
START

☆☆☆☆☆ (0) ❤️

Attempt History

20XX Medicare AEP Sales Product Certific...

DETAILS ACTIVITIES SIMILAR ACTIVITIES

In progress - Registered

- Select “Confirm Cancellation”.

CANCELLATION CONFIRMATION

Please review the list of activities below. Some activities may be included for cancellation automatically because of the registration option requirements. You can choose to cancel your registration for only the marked activities or for all the activities on the page.

☐ Select All

☐ CBT **IN PROGRESS**

☒ 20XX Medicare AEP Sales Product Certification Training

BACK **CONFIRM CANCELLATION**



Note: You cannot cancel registration after completing the training.

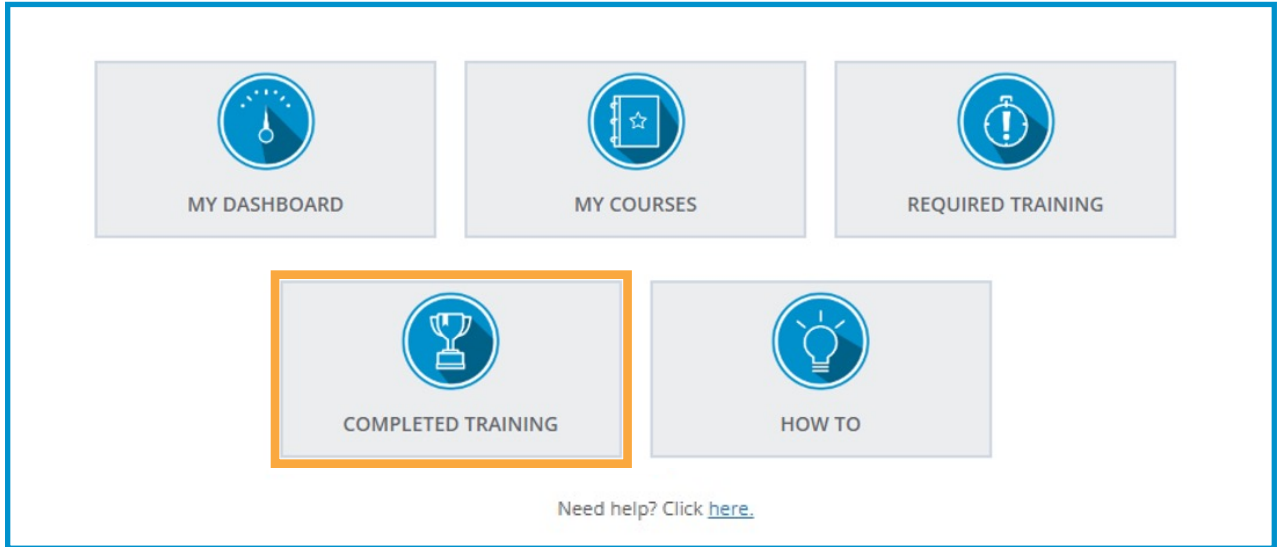
AHIP Medicare and Florida Blue Product Training




Web registration instructions for Brokers

How to access your AEP training certificate

1. From the Florida Blue Learning homepage select "Completed Training".



2. On the Training Transcripts page, find the 20## Medicare AEP Sales Product Certification course you just finished. Then, select the certificate icon () to the left of the course title to view or download your certificate.

TRAINING TRANSCRIPT

PRINTEXPORT TO PDF

Select a year or date range to filter completed training records.


Date Range ▾

Start DateEnd Date

6/13/2024 09:41am6/13/2025 09:41amREFRESH

ACTIVITIES

This is where you will find completions for activities.

Activity	Estimated Credit Hours	Completion Date ▾	Expiration Date	Score	At Du
 Curriculum: 20## Medicare AEP Sales Product Certification Training		6/6/2025			Da 0, Se