

Broker/Agent Certification Training

FY 2025-26





What is the Connect for Health Colorado Certification Training?

The Broker/Agent certification program provide the minimum body of knowledge required for Colorado-licensed Brokers/Agents to operate on the Marketplace or Colorado Connect.



Note: You must complete the Connect for Health Colorado certification program annually; **no exceptions.**

Broker/Agent Roles



Brokers/Agents

Individuals who are licensed by the State of Colorado in Accident & Health, who will be authorized to enroll a consumer into a Qualified Health Plan (QHP) through the Marketplace.



Issuer Dedicated Sales Team (IDST)

Insurance companies that offer health and/or medical plans on the Marketplace have dedicated sales teams that can help customers complete their application for eligibility and submit their enrollment.



Web Producers

Web Producers are Brokers working under one of the organizations that have a contract with Connect for Health Colorado.



ConnectforHealthCO.com

New Brokers/Agents

New Brokers/Agents are individuals new to our Marketplace (have not completed our certification training for the most recent year).

Returning Brokers/Agents

Returning Brokers/Agents completed the Connect for Health Colorado certification training for the most recent year between September 1, 2024 and October 15, 2024. They will be assigned the Returning Broker/Agent curriculum. This applies to Brokers and IDST only.

Certification Requirements

Connect for Health Colorado is committed to our partnership with Certified Brokers, with an active Colorado Accident and Health license. We feel clients and potential clients of Connect for Health Colorado should have a licensed Broker/Agent to represent their health insurance needs and to assist them with enrollments



Current Colorado Accident and Health License (resident or non-resident)



Errors/Omissions insurance of at least \$1,000,000 per occurrence/ \$1,000,000 aggregate (*not required for IDST*)



E-sign Connect for Health Colorado Producer's Agreement



Complete Connect for Health Colorado Online Certification Coursework





Some online courses have been replaced with reference guides.



Some online courses have been replaced with videos (with quiz).



Reference guides will not have a quiz associated.



New Broker and Returning Broker have been reduced.

What's new this year?



The New and Returning Broker/Agent Certification Training will be available only during the recertification period (**September 1 – October 15, 2025**).

The New Broker/Agent Certification Training will close on October 15, 2025 and will become available again starting January 1, 2026.

What's new this
year?



Reduced coursework will take approximately **6 hours** (full coursework is approximately 9 hours).



Only available during recertification (September 1 through October 15).



If you prefer to take the New Broker/Agent curriculum, you must email TrainingSupport@c4hco.com.



Only available for those who completed the 2024-25 Certification Training between September 1 through October 15, 2024.

Returning
Curriculum will be
Available (for
Brokers and IDST
only)

Continuing Education Units (CEU) for Colorado- licensed Brokers



New Broker/Agent Curriculum = 8 CEU
Returning Broker/Agent Curriculum = 6 CEU



Our training does not include ethics CEU.

Get Certified



Create or log in to
your C4U
account



Electronically sign the
required agreement in
the C4U



Complete all
assigned online
courses/quizzes in
C4U



Access and
download certificate
of completion



Access C4U

Complete Training

Download Certificate



<https://c4hco.csod.com/login/render.aspx?id=welcometoc4u>

CONNECT *for* HEALTH
COLORADO®

Welcome to C4U, Connect for Health Colorado's official training portal.

Email

Password

Log In

Create a new account

[Forgot Username?](#) | [Forgot password?](#)

Need help logging in? [Contact us!](#)

ConnectforHealthCO.com

This link is available on our [ConnectforHealthCO.com](https://connectforhealthco.com) website when selecting the “[For Brokers](#)” link in the footer.

- New users can create an account by selecting the “Create a new account” button and making sure they select their appropriate [Role](#).
- If you created an account previously, **DO NOT** create a new account, log in with your registered email and password.





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Ready to Start?



Find Training

Search online courses, videos and job aids.



My Certificates

View and download your certificates of completion.



My Training

View completed and in progress training.



My Account

Update your preferences or password.



Contact Us

Having trouble? Contact our team for additional assistance.

Once you log into your account, you will find your assigned training by selecting the “My Training” icon on the Welcome page **within 24 hours** after creating your account.





If you do not see your coursework after 24 hours, are assigned incorrect coursework, or wish to take the full coursework rather than the reduced coursework option, send an email to TrainingSupport@c4hco.com requesting the appropriate curriculum (during business hours, Monday-Friday 9:00 AM-5:00 PM MT). Any requests after business hours will be processed no later than the beginning of the following business day.



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	2025-26 Returning Broker/Agent Certification Training Due : No Due Date Status : In Progress Training Type : Curriculum Training Status : Active	Open Curriculum ▾
	2025-26 New Broker/Agent Certification Training Due : No Due Date Status : In Progress Training Type : Curriculum Training Status : Active	Open Curriculum ▾

You will be assigned **one** of the above certification training options. Select the “**Open Curriculum**” button to start the training.






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The training will consist of documents, online courses, videos, and quizzes.

To complete a document, select **“Launch”** and then **“Mark Complete.”**

2025-26 Broker Producer Agreement with PBC		Launch	▼
Registered 1.0			

2025-26 Broker Producer Agreement with PBC		Mark Complete	▼
In Progress 1.0			

The Producer Agreement is the only document that requires you to select **“Sign.”**

2025-26 Broker Producer Agreement with PBC		Sign	▼
Pending Completion Signature 1.0			





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Towards the bottom, select the **“Sign”** button next to your name.

A time stamp of your signature will appear and you can select the “Back” button to return to your curriculum.



Electronic Signature

I have read, understood, and agree to all of the terms and conditions of this document. This confirmation constitutes an electronic signature.

Snorlax Weasley

(Snorlax Weasley)

You will see the **“Completed”** status” below the title of the document.

2025-26 Broker Producer Agreement with PBC	✓		<input type="button" value="Request"/>	<input type="button" value="v"/>
Completed	Completed : 8/13/2025	1.0		



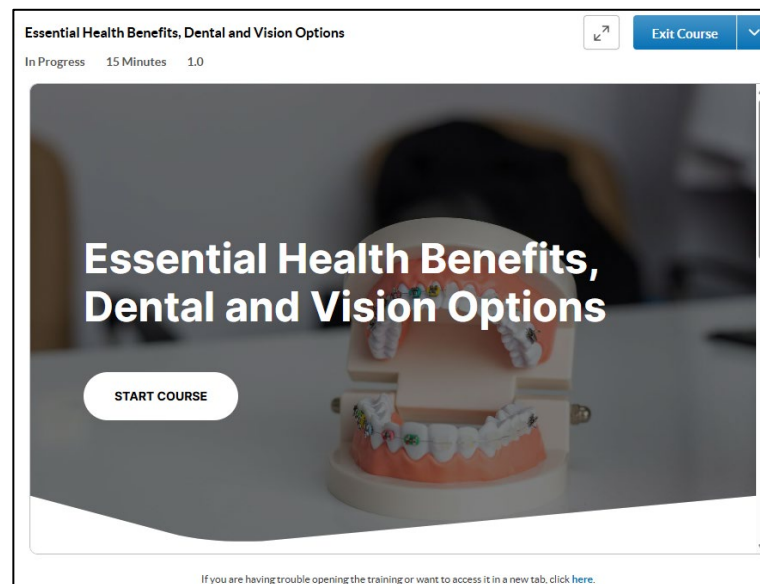
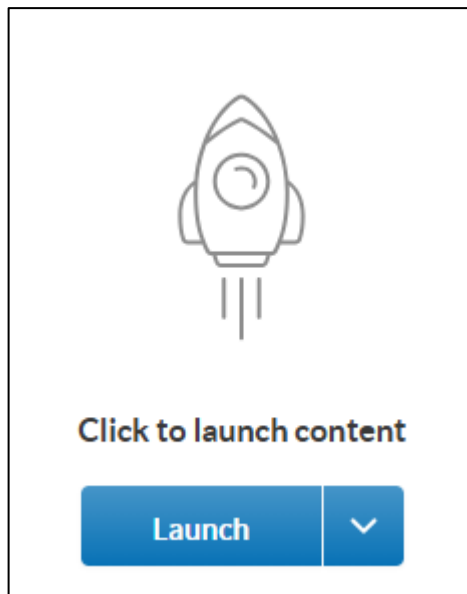
Access C4U

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To complete an online course, select the **“Launch”** button and then **“Start Course.”**

You will see the **“Completed”** status” below the title of the online course after passing the quiz.





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To complete a video, play the video. Once the video is viewed until the end, it will be automatically marked as complete. Please allow a few seconds for processing.

You will see the **“Completed”** status” below the title of the video.

Certified Broker Account Creation and Profile Completion in the Broker Portal

Registered 5 Minutes 1.0

Request Exemption

Certified Broker Account Creation and Profile Completion in the Broker Portal



0:00 / 4:44

CONNECT for HEALTH COLORADO

Once the video is viewed until the end, it will be automatically marked as complete. Please allow a few seconds for processing.





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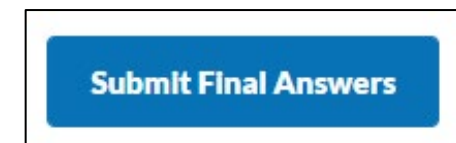
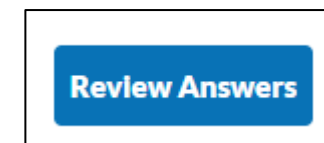
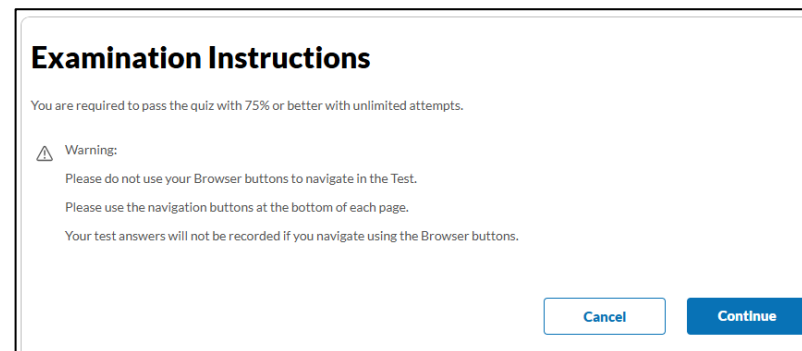
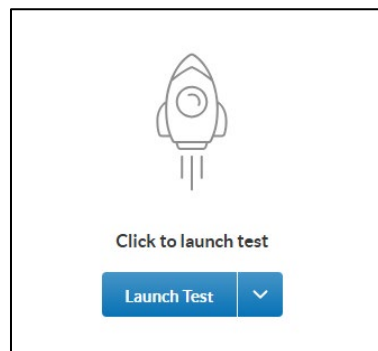
[Download Certificate](#)

For video training, you will be required to pass a test. You can retake the quiz as many times as necessary to pass.

Select **“Launch Test”** and complete the test with the necessary passing score found in the instructions of each quiz.

After selecting all answer choices, select **“Review”** answers and **“Submit Final Answers.”**

You will see the **“Completed”** status” below the title of the test after passing.

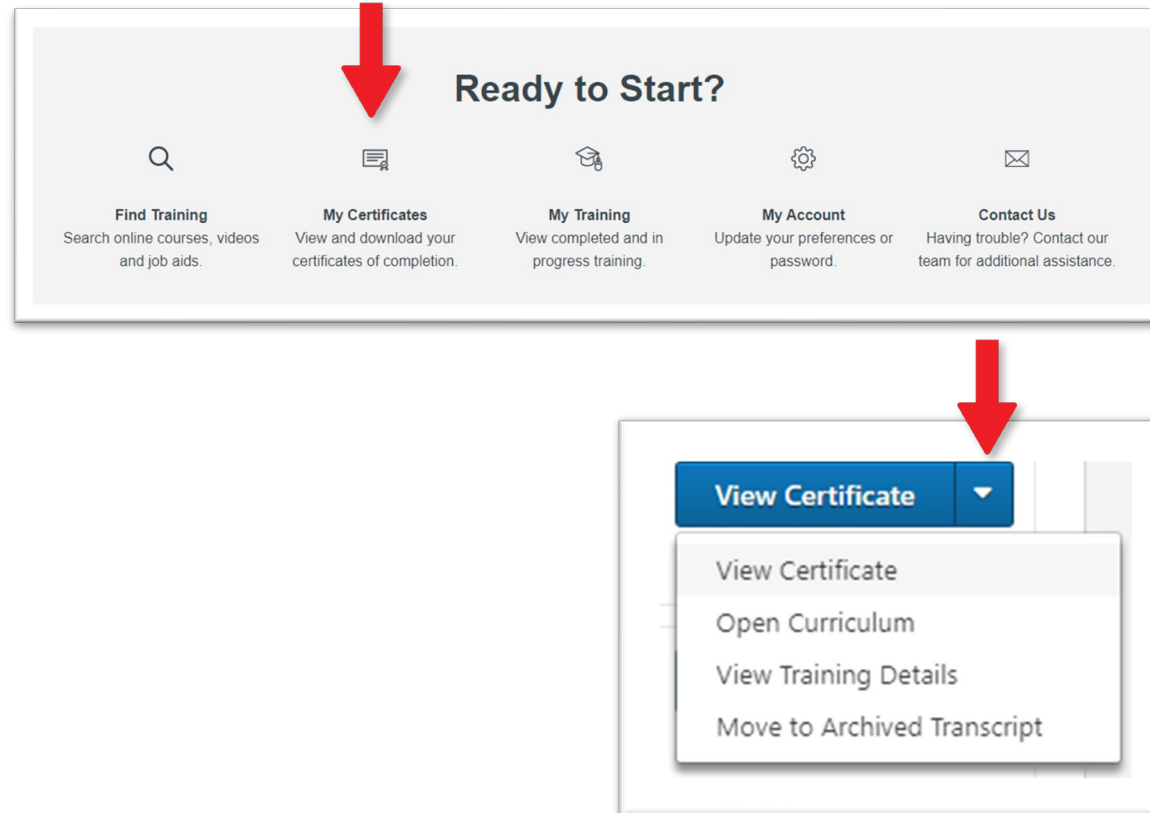




Access C4U

Complete Training

Download Certificate



On the C4U Welcome Page, select the “My Certificates” button

Select the drop-down option next to the blue button to view your certificate, open the curriculum, view the training details, or Archive the training



Recertification (for Returning Brokers/Agents) and Certification Training (for New Brokers/Agents and Web Producers) must be completed annually and begin **Sep. 1, 2025.**



Recertification is from Sep. 1, 2025 through Oct. 15, 2025

Individuals who **DO NOT** complete the recertification training by the deadline will not be permitted to complete the Returning Broker/Agent curriculum and will be required to complete the New Broker/Agent curriculum.



Important Note: *The Broker/Agent Certification Training is available during the following periods:*

September 1 – October 15, 2025

January 1 – July 31, 2026



For all questions regarding the certification programs, please contact TrainingSupport@c4hco.com.